COURSE OUTLINE

Faculty is required to have the outline submitted to the Academic Affairs Office. The course outline is the form used for approval of new courses by the Academic Affairs and Standards Council.

DEPT. CMHW COURSE NUMBER: 1200

NUMBER OF CREDITS: 3

COURSE TITLE: Communication, Competence, and Legal/Ethical Implications of the CHW

CATALOG DESCRIPTION: Focuses on the legal and ethical dimensions of the Community Health Worker’s (CHW) role. Included are boundaries of the CHW position, agency policies, confidentiality, liability, mandatory reporting and cultural issues that can influence legal and ethical responsibilities. This course also focuses on the importance and ability of the CHW to gather, document and report on client visits and other activities. The emphasis is on appropriate, accurate and clear documentation with consideration of legal and agency requirements. This course will concentrate on the verbal and non-verbal communication skills required for the CHW in effectively interacting with clients, their families and a range of healthcare providers. Students learn about skills such as active listening, interviewing, networking, rapport building and team work. Students practice communication skills in the context of a community's culture and the cultural implications that can affect client communication.

AUDIENCE: This course is for college students or anyone interested in bridging cultural issues that may be present between current healthcare entities and diverse populations.

FULFILLS MN TRANSFER CURRICULUM AREA(S) *(Leave blank if not applicable)*

Area: by meeting the following competencies:
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PREREQUISITES OR NECESSARY ENTRY SKILLS/KNOWLEDGE: Students should have experience and trust within diverse communities. Prerequisites CMHW 1000,1100 and co requisite CMHW1300.

LENGTH OF COURSE: 1 semester

THIS COURSE IS USUALLY OFFERED:

Every other year □ fall spring summer □ undetermined x□

Four goals are emphasized in course at Minnesota West Community & Technical College:
1. **ACADEMIC CONTENT**: Students will be exposed to the boundaries of the Community Health Worker position, agency policies, confidentiality, liability, mandatory reporting and cultural issues that can influence legal and ethical responsibilities.

2. **THINKING SKILLS**: Students will be challenged to analyze and draw inferences related to critical thinking and its relationship to the Community Health Worker’s Role.

3. **COMMUNICATION SKILLS**: Students’ written communication skills will be utilized through message board postings; verbal and written communication will be used in digital presentations, and verbal skills will be used in face-to-face and Adobe connect class discussions.

4. **HUMAN DIVERSITY** – Students will explore cultural beliefs, community resources, and identify communication strategies to work within a diverse team setting.

**TOPICS TO BE COVERED:**
1. Legal and Ethical Responsibilities of Community Health Workers
2. Communication Skills and Intercultural Competence

**LIST OF EXPECTED COURSE OUTCOMES**: By the end of the course, students will be able to:
1. Define policy, liability, malpractice, confidentiality, HIPPA and ethical aspects of confidentiality.
2. Describe legal responsibility of community health worker in mandatory reporting.
3. List principles of a helping relationship.
4. Discuss the implications of cultural brokering and the influence of ethics in the care of clients.
5. Interact effectively in the community and its culture by building trust, being culturally responsive and working within diverse teams.
6. Network within communities and the healthcare system to provide needed services and resources for clients and their families.
7. Use a variety of effective communication skills to interact with clients and provide accurate documentation.

**LEARNING/TEACHING TECHNIQUES** used in the course are:
- Collaborative Learning
- Student Presentations
- Creative Projects
- Lecture
- Other: Utilize Digital resources
- Demonstrations
- Lab

**ASSIGNMENTS AND ASSESSMENTS FOR THIS CLASS INCLUDE:**
- Reading
- Tests
- Individual Projects
- Oral Presentations
- Worksheets
- Collaborative Projects
- Textbook Problems
- Papers
- Portfolio
- Group Problems
- Term Paper
EXPECTED STUDENT LEARNING OUTCOMES:

By the end of the course students will be able to:

1. Define policy, liability, malpractice, confidentiality, HIPPA and ethical aspects of confidentiality.
2. Describe legal responsibility of community health worker in mandatory reporting.
3. List principles of a helping relationship.
4. Discuss the implications of cultural brokering and the influence of ethics in the care of clients.
5. Interact effectively in the community and its culture by building trust, being culturally responsive and working within diverse teams.
6. Network within communities and the healthcare system to provide needed services and resources for clients and their families.
7. Use a variety of effective communication skills to interact with clients and provide accurate documentation.

Veteran Services: Minnesota West is dedicated to assisting veterans and eligible family members in achieving their educational goals efficiently. Active duty and reserve/guard military members should advise their instructor of all regularly scheduled military appointments and duties that conflict with scheduled course requirements. Instructors will make every effort to work with the student to identify adjusted timelines. If you are a veteran, please contact the Minnesota West Veterans Service Office.

The information in this course outline is subject to revision

To receive reasonable accommodations for a documented disability, please contact the campus Student Services Advisor or campus Disability Coordinator as arrangements must be made in advance. In addition, students are encouraged to notify their instructor.

This document is available in alternative formats to individuals with disabilities by contacting the Student Services Advisor or by calling 800-658-2330 or via your preferred Telecommunications Relay Service.

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