Faculty members are required to have the outline submitted to the Academic Affairs Office. The course outline is the form used for approval of new courses by the Academic Affairs and Standards Council.

DEPT. CMHW COURSE NUMBER: 1200

NUMBER OF CREDITS: 3 Lecture: 3 Lab: 0 OJT 0

Course Title:
Communication, Competence, and Legal/Ethical Implications of the CHW

Catalog Description:
Focuses on the legal and ethical dimensions of the Community Health Worker's (CHW) role. Included are boundaries of the CHW position, agency policies, confidentiality, liability, mandatory reporting and cultural issues that can influence legal and ethical responsibilities. This course also focuses on the importance and ability of the CHW to gather, document and report on client visits and other activities. The emphasis is on appropriate, accurate and clear documentation with consideration of legal and agency requirements. This course will concentrate on the verbal and non-verbal communication skills required for the CHW in effectively interacting with clients, their families and a range of healthcare providers. Students learn about skills such as active listening, interviewing, networking, rapport building and team work. Students practice communication skills in the context of a community's culture and the cultural implications that can affect client communication.

Prerequisites or Necessary Entry Skills/Knowledge:
Prerequisites CMHW 1000,1100 and Corequisites CMHW1250 and CMHW1300

FULFILLS MN TRANSFER CURRICULUM AREA(S)
Goal 1: Communication: _____ by meeting the following competencies:

Goal 2: Critical Thinking: _____ by meeting the following competencies:

Goal 3: Natural Sciences: _____ by meeting the following competencies:

Goal 4: Mathematics/Logical Reasoning: _____ by meeting the following competencies:

Goal 5: History and the Social and Behavioral Sciences: _____ by meeting the following competencies:

Goal 6: The Humanities and Fine Arts: _____ by meeting the following competencies:

Goal 7: Human Diversity: _____ by meeting the following competencies:

Goal 8: Global Perspective: _____ by meeting the following competencies:
Goal 9: Ethical and Civic Responsibility: _____ by meeting the following competencies:

Goal 10: People and the Environment: _____ by meeting the following competencies:

### Topics to be Covered

1. Legal and Ethical Responsibilities of Community Health Workers
2. Communication Skills and Intercultural Competence

### Student Learning Outcomes

1. Define policy, liability, malpractice, confidentiality, HIPPA and ethical aspects of confidentiality.
2. Describe legal responsibility of community health worker in mandatory reporting.
3. List principles of a helping relationship.
4. Discuss the implications of cultural brokering and the influence of ethics in the care of clients.
5. Interact effectively in the community and its culture by building trust, being culturally responsive and working within diverse teams.
6. Network within communities and the healthcare system to provide needed services and resources for clients and their families.
7. Use a variety of effective communication skills to interact with clients and provide accurate documentation

### Is this course part of a transfer pathway:  Yes ☐  No ☒

Revised Date: 5/2020