MINNESOTA WEST COMMUNITY & TECHNICAL COLLEGE
COURSE OUTLINE

Faculty is required to have the outline submitted to the Academic Affairs Office. The course outline is the form used for approval of new courses by the Academic Affairs and Standards Council.

DEPT. PHRM____     COURSE NUMBER:____ 1135_____

NUMBER OF CREDITS: 3

COURSE TITLE: Retail Externship

CATALOG DESCRIPTION:

Perform skills in a retail pharmacy setting under the direction of the pharmacist and pharmacy technicians. This course prepares the student for entering the Pharmacy Technician career field and provides information on career opportunities. Students will apply skills, knowledge and abilities acquired in the classroom and laboratory settings in a practical work-based pharmacy training environment.

AUDIENCE : Pharmacy Technician Students

FULFILLS MN TRANSFER CURRICULUM AREA(S) (Leave blank if not applicable)
Area: by meeting the following competencies:
Area: by meeting the following competencies:
Area: by meeting the following competencies:

PREREQUISITES OR NECESSARY ENTRY SKILLS/KNOWLEDGE:
PHRM 1100, 1115

LENGTH OF COURSE: Semester

THIS COURSE IS USUALLY OFFERED:
Every other year ☐  fall ☐ spring ☐ summer ☐ undetermined ☐

Four goals are emphasized in course at Minnesota West Community & Technical College:

1) ACADEMIC CONTENT: The academic objectives of this course are:
   a. The academic objectives of this course are to apply the knowledge learned and gathered throughout the Pharmacy Technician program and apply this knowledge to real-life work experience.

2) THINKING SKILLS: This course will help students improve the effectiveness of their thinking skills through:
a. This course will help students improve the effectiveness of their thinking skills through critical thinking exercises using various real life scenarios within retail and hospital pharmacy situations.

3) COMMUNICATIONS SKILLS: This course will help students improve their oral and written communication skills through:
   a. Interaction between patients, pharmacists, and other pharmacy technicians.
   b. Cooperative attitude with other pharmacy personnel and customers.
   c. Interpret written prescription orders and directions under the supervision of certified pharmacy technicians and pharmacists.

4) HUMAN DIVERSITY: This course will help students recognize, understand, and appreciate human diversity through:
   a. Understanding the need to communicate with a diverse population.
   b. Gaining a self-awareness regarding the feelings toward people regardless of culture, values, or socioeconomic status.

TOPICS TO BE COVERED: Apply the concepts and principles learned throughout the Pharmacy Technician program to real-life work scenarios, under the supervision on certified pharmacy technicians and pharmacists.

COURSE LEARNING OUTCOMES:

a. Develop and demonstrate professional communication skills.
b. Acquire computer skills on pharmacy software.
d. Select proper insurance for billing prescriptions.
e. Acquire knowledge of prescription billing methods.
f. Demonstrate dosage calculations.
g. File prescription orders.
h. Apply knowledge in a retail pharmacy environment.
i. Demonstrate skills to assist the pharmacist.
j. Work as a healthcare team member.

STUDENT LEARNING OUTCOMES (SPECIFIC):

Achieve expected course outcomes and a percentage score acceptable to the respective program. Students should be prepared to take the Pharmacy Technician Certification Exam following completion of their pharmacy technician courses.
LEARNING/TEACHING TECHNIQUES used in the course are:

- Collaborative Learning
- Student Presentations
- Creative Projects
- Lecture
- Demonstrations
- Lab
- Problem Solving
- Interactive Lectures
- Individual Coaching
- Films/Videos/Slides
- Other (describe below)

ASSIGNMENTS AND ASSESSMENTS FOR THIS CLASS INCLUDE:

- Reading
- Oral Presentations
- Textbook Problems
- Group Problems
- Other (describe below)
- Tests
- Worksheets
- Papers
- Term Paper
- Individual Projects
- Collaborative Projects
- Portfolio
- Term Paper

Veteran Services: Minnesota West is dedicated to assisting veterans and eligible family members in achieving their educational goals efficiently. Active duty and reserve/guard military members should advise their instructor of all regularly scheduled military appointments and duties that conflict with scheduled course requirements. Instructors will make every effort to work with the student to identify adjusted timelines. If you are a veteran, please contact the Minnesota West Veterans Service Office.

The information in this course outline is subject to revision

To receive reasonable accommodations for a documented disability, please contact the campus Student Services Advisor or campus Disability Coordinator as arrangements must be made in advance. In addition, students are encouraged to notify their instructor.

This document is available in alternative formats to individuals with disabilities by contacting the Student Services Advisor or by calling 800-658-2330 or via your preferred Telecommunications Relay Service.

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Revised 10/1/16