MINNESOTA WEST COMMUNITY & TECHNICAL COLLEGE **COURSE OUTLINE**

DEPT. CMST COURSE NUMBER: 1120 NUMBER OF CREDITS: 3 Lecture: 3 Lab: 0 OJT 0 **Course Title:**

Intercultural Communication

Catalog Description:

Intercultural Communication develops an awareness about the importance of intercultural communication and how our own unique cultural experiences affect our communication choices. Listening, nonverbal communication, and other topics relating to intercultural communication like culture shock and communication competency will be explored.

Prerequisites or Necessary Entry Skills/Knowledge:
None

FULFILLS MN TRANSFER CURRICULUM AREA(S) (Leave blank if not applicable)

- Goal 7: Human Diversity: _ X___ by meeting the following competencies:
- a. Understand the development of and the changing meanings of group identities in the United States' history and culture.
- b. Demonstrate an awareness of the individual and institutional dynamics of unequal power relations between groups in contemporary society.
- c. Analyze their own attitudes, behaviors, concepts and beliefs regarding diversity, racism, and bigotry.
- d. Describe and discuss the experience and contributions (political, social, economic, etc.) of the many groups that shape American society and culture, in particular those groups that have suffered discrimination and exclusion.
- e. Demonstrate communication skills necessary for living and working effectively in a society with great population diversity.
- Goal 8: Global Perspective: _X___ by meeting the following competencies:
- a. Describe and analyze political, economic, and cultural elements which influence relations of states and societies in their historical and contemporary dimensions.
 - b. Demonstrate knowledge of cultural, social, religious and linguistic differences.
- c. Analyze specific international problems, illustrating the cultural, economic, and political differences that affect their solution.
- d. Understand the role of a world citizen and the responsibility world citizens share for their common global future.

Topics to be Covered

Definition of culture, cultural values, beliefs, and norms

Cultural identity (nationality, race, class, gender, etc.)

Cultural biases (discrimination, stereotyping, prejudice, ethnocentrism) Verbal and Nonverbal communication, intercultural communication competence, and culture shock.

Student Learning Outcomes

Explore how cultural identity shapes, and is shaped by, communication. (MNTC Goal 7a, 7d)

Compare/contrast patterns of thought, value, belief, and behavior (verbal and nonverbal) exhibited in different cultures. (MNTC 7e, 8b)

Define the role of perception and bias in intercultural communication interactions. (MNTC Goal 7c, 8d)

Articulate the skills needed to manage various intercultural communication contexts. (MNTC Goal 7e, 8b)

Analyze how the media perpetuates cultural stereotypes, which affect both interpersonal and international relations in cross-cultural contexts. (MNTC Goal 7c, 8a, 8c)

Assess and reflect on one's own personal intercultural communication competency. (MNTC Goal 7c, 8d)

Explain the need for intercultural communication competency in a global and ever-changing world. (MNTC Goal 7e, 8d)

Demonstrate verbal and nonverbal communication skills necessary for living and working in a society with great population diversity. (MNTC Goal 7e, 8d, 8b)

Is this course part of a transfer pathway: Yes \boxtimes No \square *If yes, please list the competencies below

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Intercultural Communication

- 1. Explore how cultural identity shapes, and is shaped by, communication.
- 2. Compare/contrast patterns of thought, value, belief, and behavior (verbal and nonverbal) exhibited in different cultures.
- 3. Define the role of perception and bias in intercultural communication interactions.
- 4. Articulate the skills needed to manage various intercultural communication contexts
- 5. Assess and reflect on one's own personal intercultural communication competency
- 6. Explain the need for intercultural communication competency in our global and everchanging world.

Revised Date: 1/2022